

About New England Biolabs



In loving memory of our Founder,
Donald G. Comb (1927 – 2020)

New England Biolabs® – created “by scientists for scientists”

Established in 1974 by Donald G. Comb, New England Biolabs is proud to be recognized as a world leader in the discovery, production and supply of reagents for the life science industry. For 50 years, NEB has been shaping the landscape of bioscience research through the discovery and development of superior research reagents and technical support. From our founding principles – placing the advancement of science and the stewardship of the environment as our highest priorities – to our unique corporate culture, NEB’s philosophy can be distilled down to three core values: passion, humility and being genuine.

Global Distribution

Our ability to successfully operate as both a research institute and a commercial enterprise in service of our customers is amplified by the extent of our global reach. The International Business team at NEB operates worldwide to generate sustainable growth through an exceptional network of commercial operations that includes wholly-owned subsidiaries located in Australia, Canada, China, France, Germany, Japan, Singapore, South Korea and the United Kingdom. Additionally, NEB works with over 60 distribution partners. By leveraging the talents and assets of NEB, including scientific and commercial resources, we ensure that our customers are serviced by a stable, ethical and engaged global network. For more information contact globaldev@neb.com.





New England Biolabs headquarters is located in Ipswich, MA. The main campus lies on >160 acres of mixed forest, wetlands and agricultural land, with public trails for hiking, skiing, bird-watching and horseback riding. The campus includes a 250,000 square foot research and production facility, a unique wastewater treatment facility, and renovated historic buildings that house administrative offices, onsite gym and daycare facilities. In addition to our main campus, NEB has several satellite locations within 20 minutes of the Ipswich campus that support research, production and packaging needs. Additionally, NEB Lyophilization Sciences, located in the UK, supports customers requiring lyophilization services.



About Us

Created by scientists for scientists, NEB prioritizes the advancement of science, stewardship of the environment, and giving back to the world around us in everything we do. Since our establishment in 1974, we have remained committed to developing high quality, innovative products that not only empower your research but also our own. Our profits have always funded an extensive research program, which we believe is critical for staying connected to our customers and helping to drive scientific breakthroughs. From our founding principles to our unique corporate culture, NEB's philosophy can be distilled down to three core values: passion, humility and being genuine.

NEB offers the largest selection of recombinant and native enzymes for genomic research. While restriction enzymes remain part of our core product portfolio, our ever-expanding catalog also includes products related to PCR, gene expression, sample preparation for next generation sequencing, synthetic biology, glycobiology, epigenetics and RNA analysis. Additionally, we are also focused on strengthening alliances that enable new technologies to reach key market sectors, including molecular diagnostics development and nucleic acid vaccines. To learn more, visit www.neb.com/about-neb.

Advancement of Science

At NEB, over 30 labs participate in research projects, which are aided by post-doctoral fellows and students in Masters and Ph.D. programs. NEB researchers have authored or co-authored over 1,450 publications to date, the vast majority of which are in peer-reviewed journals. To learn more, visit www.neb.com/research.

Delivering the Highest Quality Product & Support

It is our goal to deliver best-in-class product quality and technical support. NEB holds ISO 13485:2016 and ISO 9001:2015 certifications at its manufacturing facilities in Ipswich, Rowley, and Beverly, MA, USA. Our manufacturing facility in Rowley, MA produces GMP-grade* materials for customers requiring an enhanced level of quality documentation and support. Additionally, NEB Lyophilization Sciences® Ltd., is equipped to develop and manufacture lyophilized molecular biology reagents for the life sciences, including research, applied and the molecular diagnostic sectors. We are constantly improving the stringency and range of our quality controls to ensure that our products will perform to your expectations, every time.

Social Responsibility

We see opportunities where science can be used to improve lives, and we continue to be guided by our responsibility to each other and our community. This philosophy lies behind NEB's longstanding commitment to its parasitology research program, which contributes to the understanding and treatment of poorly-funded and understudied tropical diseases. NEB also supports several organizations devoted to humanitarian efforts. Further, we recognize that we must work together to build a more equitable society and improve diversity, equity and inclusion in our workplace. To learn more, visit www.neb.com/corporateresponsibility.

Environmental Stewardship

We continuously strive to promote ecologically sound practices and environmental sustainability in order to protect our natural resources, both locally and globally. It is our goal to continuously improve our business processes to minimize our impact on the environment. Additionally, NEB supports other organizations that are advancing environmental research and stewardship. In 2021, NEB became a Certified B Corporation™, a recognition awarded to organizations with the highest standards for social and environmental performance, transparency and accountability. To learn more, visit www.neb.com/environmentalphilosophy.

Customized Solutions

From development to commercialization, NEB provides the technical expertise, consistent scalable manufacturing, quality systems and a global distribution network to enable a successful long-term partnership. Our dedicated team is ready to work with you to develop novel, high performance enzymes tailored to your needs from bench to production scale manufacturing. With our ISO 13485 and ISO 9001 certified manufacturing processes, as well as the ability to manufacture GMP-grade products, you can be confident in our robust process, documentation, and risk mitigation for the product you need. For more information, contact custom@neb.com.



Photo credit: © Robert Benson Photography



GMP-grade Capabilities

To better serve the needs of customers in regulated markets, NEB has opened a state-of-the-art, 43,000 sq. ft. production facility in Rowley, MA for the manufacture of GMP-grade materials. This facility includes Quality Control and Production functions ranging from a shipping/receiving area and dedicated warehouse, to separate inoculation preparation, fermentation, purification and filling suites.

NEB manufactures and inventories a variety of enzymes at GMP-grade, meeting customer needs with short lead times. These include products for nucleic acid therapeutic manufacturing and products for *in vitro* transcription. To learn more, visit www.neb.com/GMP.

Introduction to NEB Lyo Sciences

The NEB Lyophilization Sciences Team are experts in the design, development and manufacture of innovative solutions for ambient storage of products. By pairing our enzymology and lyophilization expertise, we can guide assay developers from enzyme and assay component selection through to the development of a lyophilized product. Visit www.neb.com/lyosciences to learn more.

Accessibility and U.S. Logistics

Orders received Monday through Thursday by 7:30 PM (EST) are shipped the same day for next business day delivery (within carrier's overnight delivery area). Orders received on Friday by 7:30 PM (EST) will be shipped Sunday for delivery the following Monday (or next business day) nationwide, with the exception of some products that have a storage temperature other than -20°C or require shipment on dry ice.

In addition, NEB's extensive network of Freezer Programs provide on-site access to our products. The ease of maintenance and dramatic cost savings offered by our NEBNow® Freezer Program Network has earned the appreciation of our customers. To find a freezer near you, visit www.neb.com/freezer-programs.

* "GMP-grade" is a branding term NEB uses to describe reagents manufactured at NEB's Rowley facility. The Rowley facility was designed to manufacture reagents under more rigorous infrastructure and process controls to achieve more stringent product specifications and customer requirements. Reagents manufactured at NEB's Rowley facility are manufactured in compliance with ISO 9001 and ISO 13485 quality management system standards. However, at this time, NEB does not manufacture or sell products known as Active Pharmaceutical Ingredients (APIs), nor does NEB manufacture its products in compliance with all of the Current Good Manufacturing Practice regulations.



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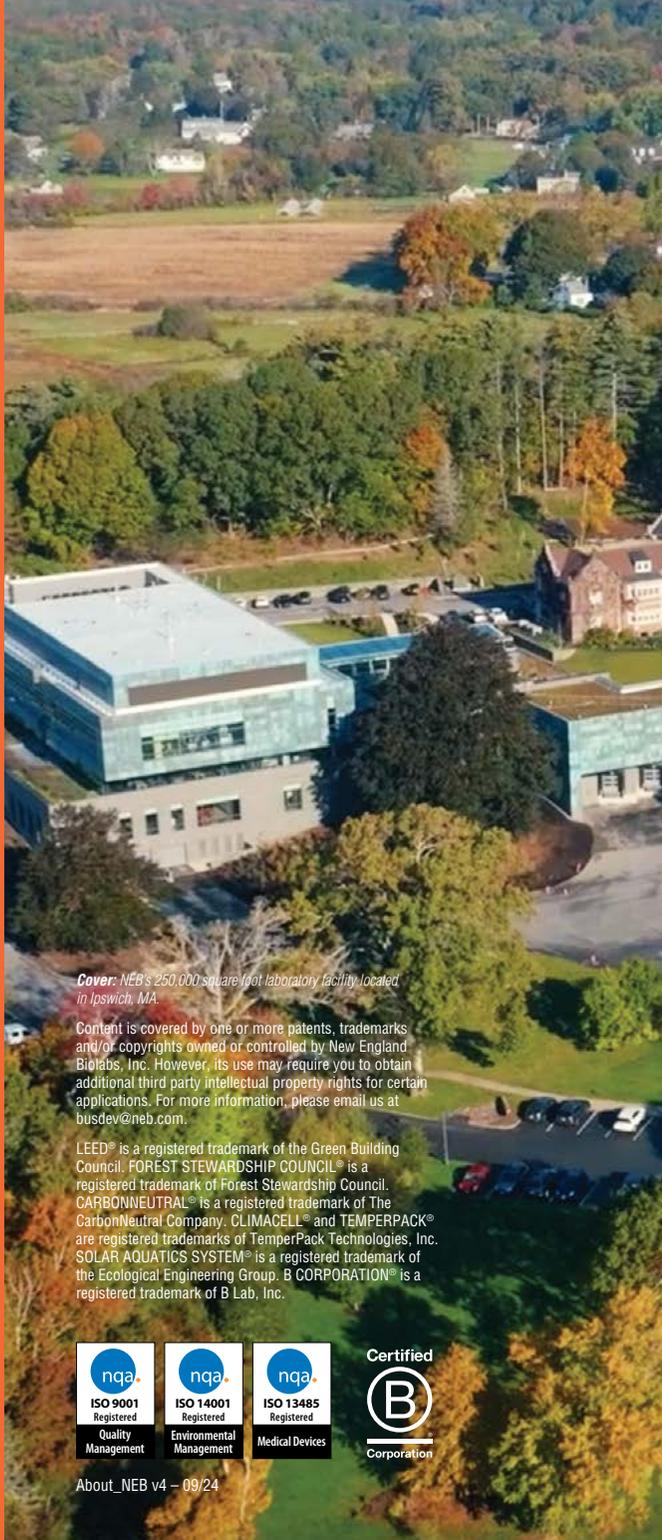
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Cover: NEB's 250,000 square foot laboratory facility located in Ipswich, MA.

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